September 11th Victim Compensation Fund of 2001 Claims Process May 6, 2002

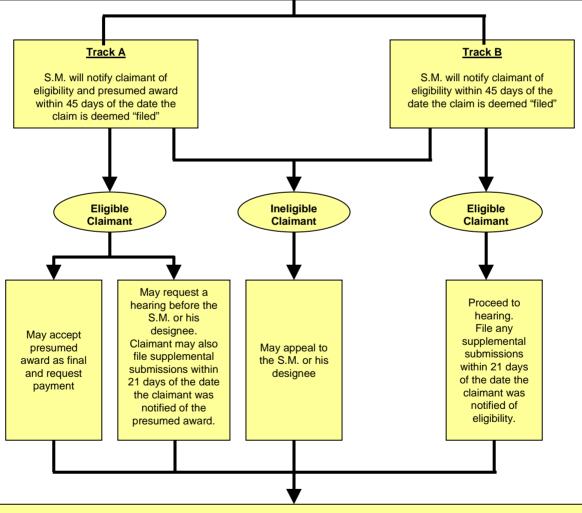
Submit Forms by December 21, 2003

- Submit the Personal Injury Compensation Form OR the Compensation Form for Deceased Victims
- When completing the form, select a Track:
 - Track A This Track includes two steps. In step 1, the claim is reviewed and a presumed award is determined by the Special Master. In step 2, the Personal Representative may, at his/her option, accept the award or request a hearing to review the presumed award and to present additional information.
 - Track B In this Track, a hearing will be held to determine the amount of the award.



Claim is Deemed Filed

When the Claims Evaluator determines that the claim submission is substantially complete, the claim is deemed filed. At this time the rights to sue are waived and the Special Master ("S.M.") has 120 days to calculate the compensation amount. (Note: If the claimant has requested, Advance Benefits, the rights to sue are waived when the Eligibility and Application for Advance Benefits is deemed substantially complete)



Final determination by the Special Master within 120 days of the date the claim is deemed "filed."